

GOVERNMENT OF NATIONAL CAPITAL TERRITORY OF DELHI  
HEALTH & FAMILY WELFARE DEPARTMENT,  
9TH LEVEL, A-WING, DELHI SECRETARIAT, IP ESTATE, NEW DELHI-110 002

No.2(288)/H&FW/Admn./2020/ P9804/MW/15543-642 Dated: 26/06/2020

**ORDER**

The Hon'ble Supreme Court of India, vide order dated 19.06.2020 passed in SMWP (C) No. 07/2020, has passed various directions with reference to the patient care of COVID-19 in different hospitals of NCT of Delhi and other States.

Accordingly the following directions are issued for immediate compliance by all concerned:-

1. All the COVID dedicated hospitals are directed to ensure that CCTVs shall be immediately installed in all wards of the hospital. PWD has already been directed to do it on emergent basis to assist the hospital management to immediately find out the requirement of proper care with regard to the patient admitted in the wards and also to ensure transparency in the patients care in the hospital.
2. All the COVID dedicated hospitals are also directed to ensure that the footage from the CCTV Cameras shall be made available to the inspecting/ supervising expert team or to any other authority or body as per the directions of the Ministry of Health & Family Welfare, Govt. of India or the Health & Family welfare Department, Govt. of India.
3. All COVID dedicated hospitals shall permit one willing attendant of the patient in the hospital premises, who will remain in an area earmarked by the hospital.
4. All COVID dedicated hospitals shall create a helpdesk accessible physically as well as by telephone from where well being of the patients admitted in the hospitals can be enquired.

All hospitals are directed to ensure that the above directions are strictly complied with in true letter and spirit. Non compliance will be viewed seriously and action as per relevant rule provisions shall be initiated without further notice.

This issues with the approval of the Principal Secretary (H&FW).

*Padmini*  
26/6/2020

**(PADMINI SINGLA)**

**SECRETARY(HEALTH AND FAMILY WELFARE)**

No. F- 2(288)/H&FW/Admn/2020 (Pr Secy H&W/15543-642 dt: 26/06/2020.  
Copy to:-

1. Pr. Secretary to Lt. Governor, Delhi
2. Addl. Secretary to Hon'ble Chief Minister , Delhi
3. Secretary to Hon'ble Dy. Chief Minister, Delhi
4. Secretary to Hon'ble Minister of Health, Delhi
5. OSD to Chief Secretary, GNCT of Delhi
6. Addl. CS (Home), Govt. of NCT of Delhi
7. Pr. Secretary (H&FW), GNCT of Delhi
8. Chairperson, New Delhi Municipal Council
9. Commissioner, MCD (EDMC/NDMC/SDMC)
10. Director, General Health Services, GNCTD
11. All the District Magistrates in the Govt. of NCT of Delhi.
12. Mission Director, Delhi State Health Mission (DSHM), Delhi
13. Director, Directorate of Family Welfare, GNCTD
14. All MS/MDs/Directors of the Hospitals, Govt of NCT of Delhi
15. MS (Nursing Homes) with the direction to bring the contents of the above order to the notice of all Private Hospitals/Clinics
16. Director, DIP with the request for wider publicity.
17. SIO, NIC for uploading the same on the website of Delhi Government.

*Padmini*  
26/6/2020

**(PADMINI SINGLA)**

**SECRETARY(HEALTH AND FAMILY WELFARE)**